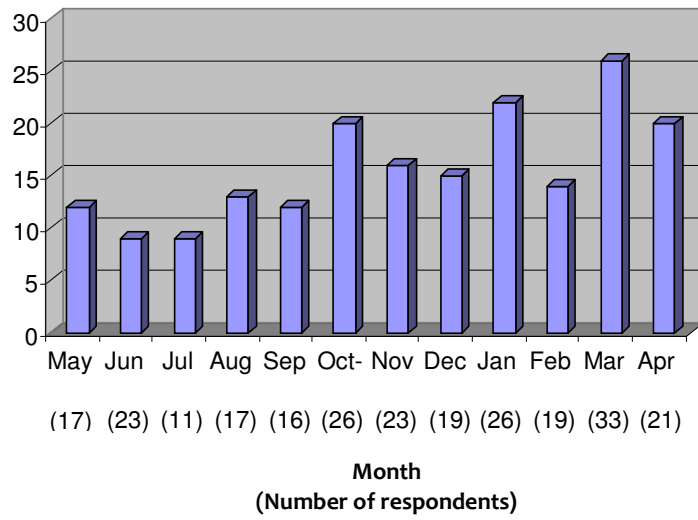
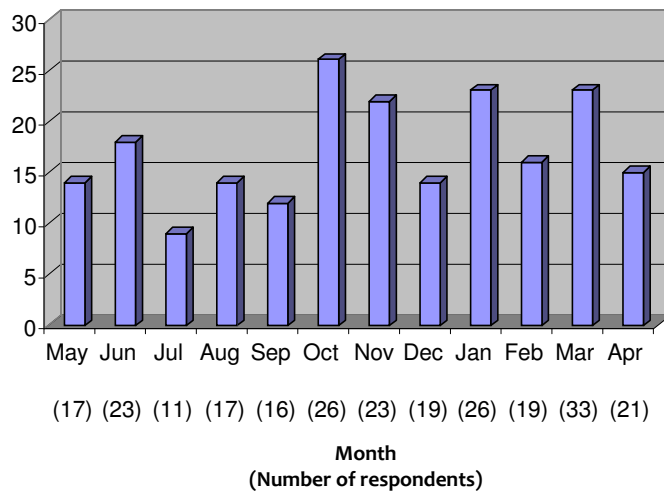


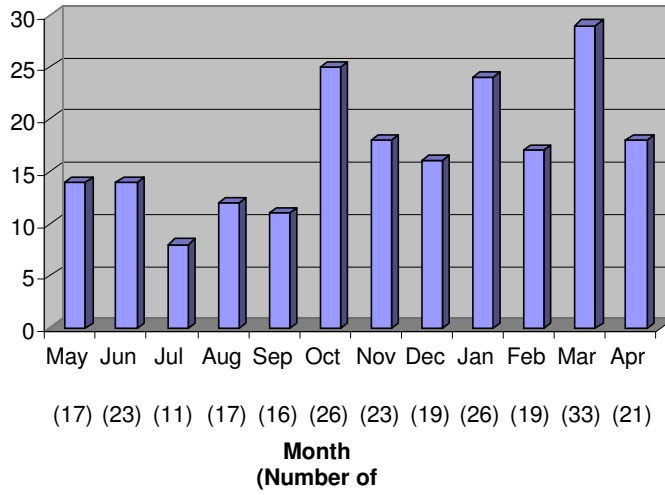
**Very satisfied with waiting time for an initial appointment
May 2011-April 2012**



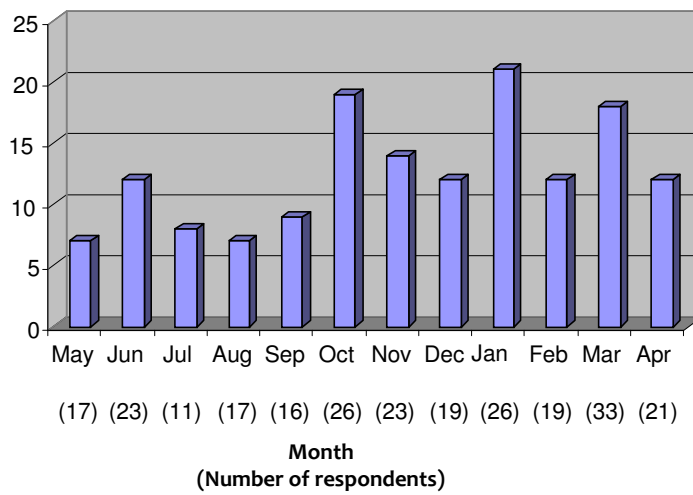
**Very satisfied with Reception staff
May 2011-April 2012**



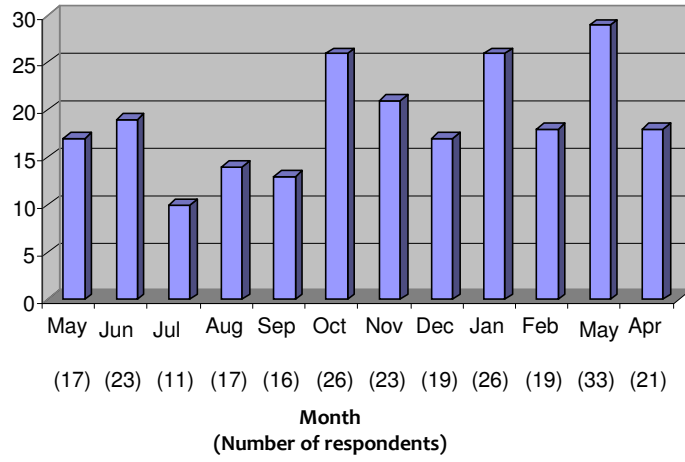
**Very satisfied with flexibility of follow up appointments
May 2011- April 2012**



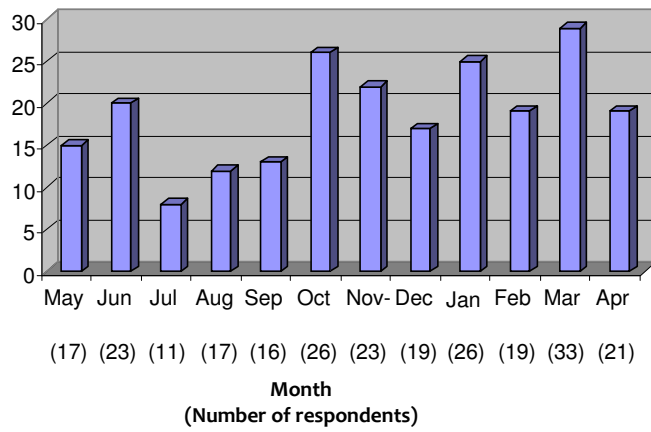
**Very satisfied with DNA policy
(May 2011-April 2012)**



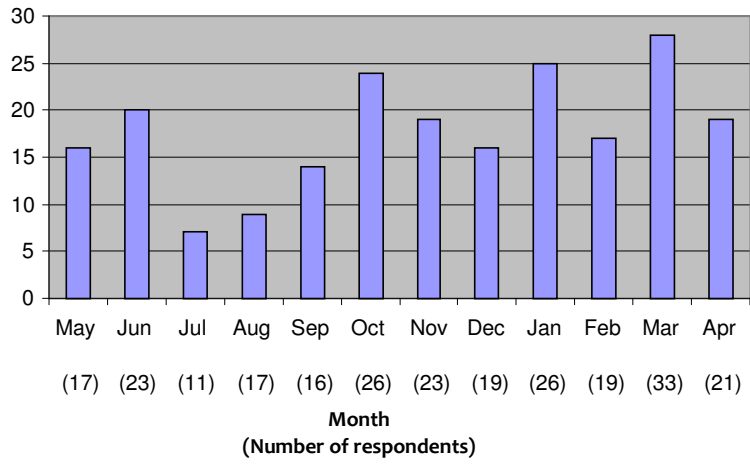
**Very satisfied with the Physiotherapists
May2011-April 2012**



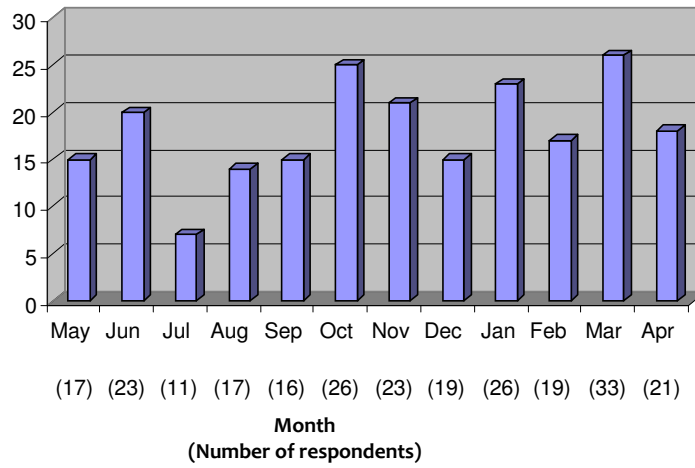
**Very satisfied that the Physiotherapists listened to patient views
May 2011- April 2012**



Very satisfied that they understood the problem at discharge
May 2011-April 2012



Very satisfied with after treatment care
May 2011-April 2012



**Very satisfied with overall experience
May 2011-April 2012**

